#### **INFORMS 2001**





# Getting a Grip on the Cost of ATC Services

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### FAA Air Traffic Services



- Responsible for the safe and efficient movement of aircraft throughout the National Airspace System
- Approx. \$6 Billion/year and 36,000 employees
- Over 500 service delivery points and more than 50,000 pieces of equipment
- Workforce with diverse skills: controllers, engineers, maintenance technicians, pilots

## The FAA's new Cost Accounting System (CAS)

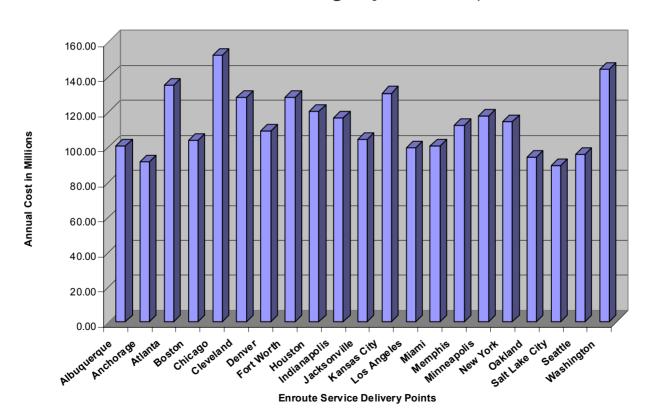


- Fully operational in April 2001
- Attributes all relevant FAA expenditures to 21 En Route Centers, 482 Terminal facilities, 61 Automated Flight Service Stations, and 5 Oceanic operations every month
- Tracks full costs of operation from service level to particular equipment sites
  - Direct costs
  - Overhead costs
  - Capital costs
  - "Book adjustments"
- Will provide life cycle cost data on capital projects as historical data accumulates





## Annual Cost of Enroute Service Delivery Points For Fiscal Year Ending September 30, 2000







- Which facilities can be grouped based on similar production costs/components?
- What measures of output and performance best explain cost variations?
- How do trends vary over time?
- Do production costs vary by service or user type?
- Are there other factors that explain cost differences (e.g. facility level, Alaska)?
- How do cost accounting data and analytical models differ from budget tracking?

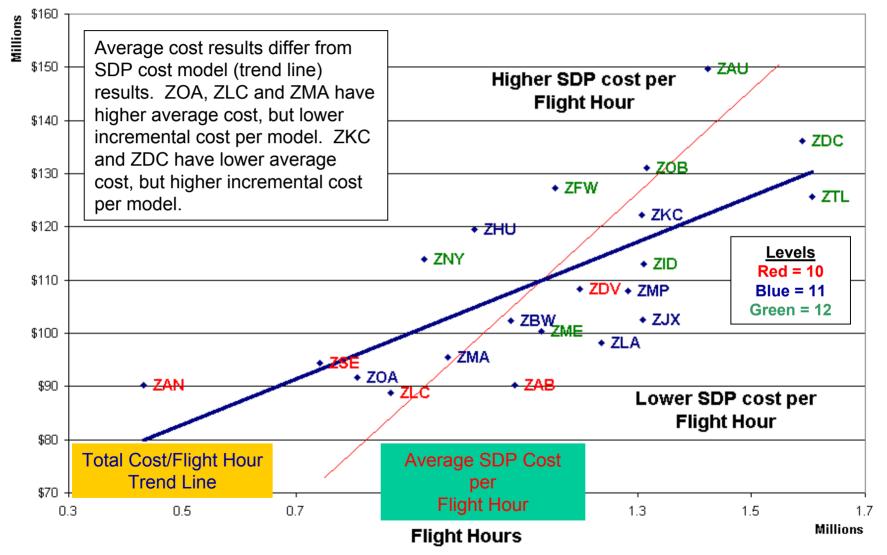
## **Analyzing CAS data**



- Simple average based on activity
  - What metrics are appropriate for CAS cost components?
  - How well do averages reflect cost variability?
- Bivariate statistical cost models
  - Cost as a function of one metric
  - How well does a single measure reflect total en route costs and components?
  - Isolates incremental and fixed costs
- Multivariate statistical cost models
  - Cost as a function of multiple measures
  - Different explanatory variables to reflect differences in production
  - End up with multiple cost drivers
  - Isolates incremental and fixed costs
  - More complex to explain to executives

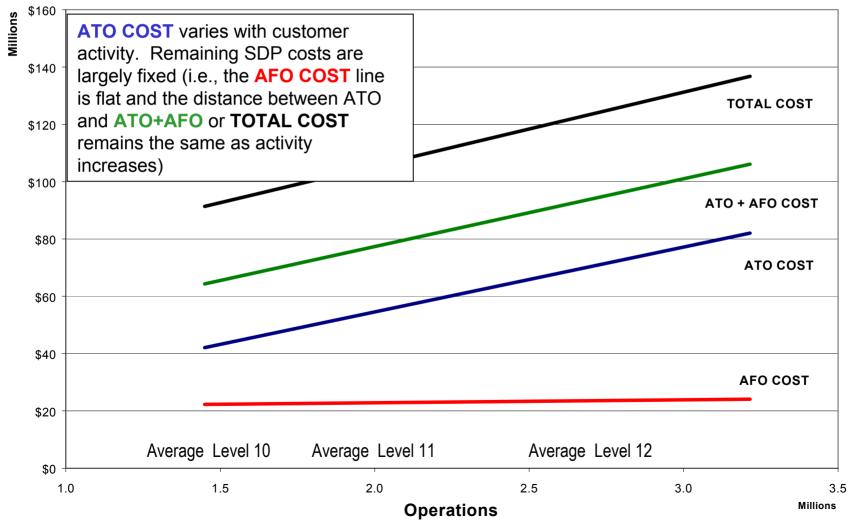
### **Total En Route Costs and Flight Hours**





## Only En Route ATO costs vary with activity





## Statistical analysis of CAS data



#### **Cost Models:**

#### A Regression Based approach to isolate those factors that affect costs

#### Cost Assignments

- Total
- ATO
- AFO
- Direct
- Variable
- Direct/Variable

#### Activity

- Hours
- Miles
- Operations
- Departures
- Overs
- By user

#### **Attributes**

- FY
- Cost of living
- Alaska

## SDP Characteristics

Facility level

+

- No. of sectors
- Complexity
- # per region
- FSEP count
- NAPRS count
- Departure %

Variables in **Bold** had most significant results



## Total cost flight hours model results

Model		All SDP's			
Variable	Coefficient	Units	Estimated	Pct. of	
			Cost (\$mil)	SDP	
Constant	\$44,961,600	21	\$944.2	40.9%	
Flight Hours	\$36.28	23,773,600	\$862.6	37.4%	
Year 2000	\$8,378,680	21	\$176.0	7.6%	
Level 12*	\$9,464,280	8	\$75.7	3.3%	
Alaska	\$14,700,900	1	\$14.7	0.6%	
Complexity**	\$96,814.20	2,436	<u>\$235.8</u>	10.2%	
Total Estimated Cost			\$2,309.0		
FY2000 CAS Total SDP Cost			\$2,309.0	100.0%	

<sup>\*0 =</sup> Level 10 and 11; 1 = Level 12

Note: Model estimated with FY 1999 and 2000 data.

All coefficients are significant; only 37% of costs vary with activity. Adjusted  $R^2 = 0.76$ .

<sup>\*\*</sup>Complexity is a measure created by multiplying the number of terminal facilities underlying an SDP by their level.





Model		All SDP's			
Variable	Coefficient	Units		stimated ost (\$mil)	Pct. of SDP
Constant	\$3,813,247.56	21	\$	80.1	7%
Flight Hours	\$33.42	23,773,596		794.5	66%
Year 2000	\$3,475,875.00	21		73.0	6%
Level 12 Facility*	\$9,608,470.13	8		76.9	6%
Complexity**	\$75,347.55	2,436		183.5	15%
Total Estimated Cost			\$	1,208.0	
FY2000 CAS SDP ATO Cost			\$	1,208.0	100%

<sup>\*0</sup> if Level 10 or 11; 1 if Level 12
\*\*Complexity is created by multiplying the

\*\*Complexity is created by multiplying the number of terminal facilities underlying an en route SDP by the level of those facilities. Note: Model estimated with FY 1999 and 2000 data.

All coefficients are significant except constant; adjusted  $R^2 = 0.91$ . Two-thirds of costs vary with activity; complexity also important.



### AFO flight hours cost model results

Model		All SDP's			
Variable	Coefficient	Units	Estimated Cost (\$mil)	Pct. of SDP	
Constant	\$ 3,851,266	21	\$ 80.9	17%	
Flight Hours	\$ 3.47	23,773,596	82.6	17%	
Level 12 Facility*	\$ 1,594,107	8	12.8	3%	
Percent Departures**	\$ 21,859,637	21 units @ 38%	173.7	36%	
NAPRS Facilities	\$ 22,828	5,865	133.9	28%	
Total Estimated Cost			\$ 483.8	100%	
FY2000 CAS SDP AFO Cost			\$ 481.7		

<sup>\*0</sup> if Level 10 or 11; 1 if Level 12

All coefficients are significant except constant; adjusted R<sup>2</sup> = 0.63. Most of costs explained by percent departures to operations (a measure of complexity) and number of NAPRS facilities.

<sup>\*\*</sup>Percent of departures to total operations; a measure of how much traffic originates or terminates within the SDP

## **Eurocontrol/FAA En Route Service Comparison**



- First international ATC benchmarking effort
- Compared multiple parameters:
  - General aspects (airspace size, demand, complexity)
  - Organizational aspects (facilities, controllers, sectors)
  - Civil/military relationship
  - Traffic activity
  - Safety
  - Delays
  - Air navigation service costs
  - Staff resources
- Developed high level indicators

## **Findings**



- No significant differences in safety, delays, staffing
- Structurally similar airspace volume, traffic concentration, route lengths
- U.S. traffic volume is twice that of Europe (IFR)
- U.S. has significantly less en route facilities than Europe (21 versus 58)
- U.S. is twice as cost effective as its European counterpart
- Additional in-depth analysis is underway to investigate apparent productivity differences